

Hearing Journey Get Started

Need help? Call (779) 212 7334

This Quick Start Guide helps you set up your hearing aids. Make sure your hearing aids are fully charged and turn on your smartphone's Bluetooth[®].

Download the FREE Lexie app. Scan the QR code or find it on the App Store or Google Play.





STEP 1 Get to know your hearing aids



STEP 2 Position and power on

Place the hearing aid on your ear, wrap the wire around the front, and insert the dome.

Press the World Volume down button for 3 seconds to power on.

Use the Lexie app to pair with your smartphone.

STEP 3 Selecting domes

Try different dome sizes to find what's most comfortable for you.







Closed domes block external noise and may reduce feedback at high volumes.

STEP 4 Choosing receiver wires

Choose the size that fits comfortably and securely in your ear.

Use the included ear measuring tool to find the right size for each ear.



STEP 5 Take the in-app hearing test^{*}

Take the in-app hearing test to personalize your hearing aids. The test results will recommend settings for your hearing aids. You can choose to apply or reject them.

* The hearing test is an optional feature

STEP 6 Adjust World Volume

World Volume changes how loud or quiet things sound. How to control it:

Via Lexie app: Drag the World Volume slider to the right to make things louder and to the left to make them quieter.

On hearing aid: Press the World Volume up or down buttons.

Hearing Journey What To Expect

WEEK 1 Patience is key

It takes your brain and ears about 3-4 weeks to adjust to hearing aids.



Start with **1-2 hours** of wear time **once or twice daily** at low volume in quiet places. Then gradually increase volume and wear time.

Itchy ear canals or your own voice sounding different are normal and will likely fade over time.

WEEKS 2-3 Practice



Wear your hearing aids for **3-4 hours daily** in varied listening situations, from quiet to noisy, indoors, and outdoors.

Try different Environment settings based on your listening scenario.

WEEKS 3-4 Own your journey



Start increasing your wear time from **4 to 8 hours per day**.

Remember to take regular breaks while getting used to your hearing aids, especially if you're feeling overwhelmed.

WEEK 5 & BEYOND Keep up the good work



Continue wearing your hearing aids **8+ hours daily** to reinforce your brain's learning.

Check your domes and wax guards every few days to see if they need cleaning.

Wipe debris from the microphone inlets, magnetic and charging contacts using the cleaning brush or a dry lint-free cloth.

See "Maintain the hearing aids" in Section 9 of the User Manual for details.

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Email support@lexiehearing.com

This document is only a brief overview to get you started. Please check the User Manual for more details. You can also reach us via phone or email for assistance.

Also note, if the pre-assembled size 2 receiver wire doesn't fit, please contact us directly to request the correct size. If you are within the 45-day trial period, you can receive a different size wire for free.

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